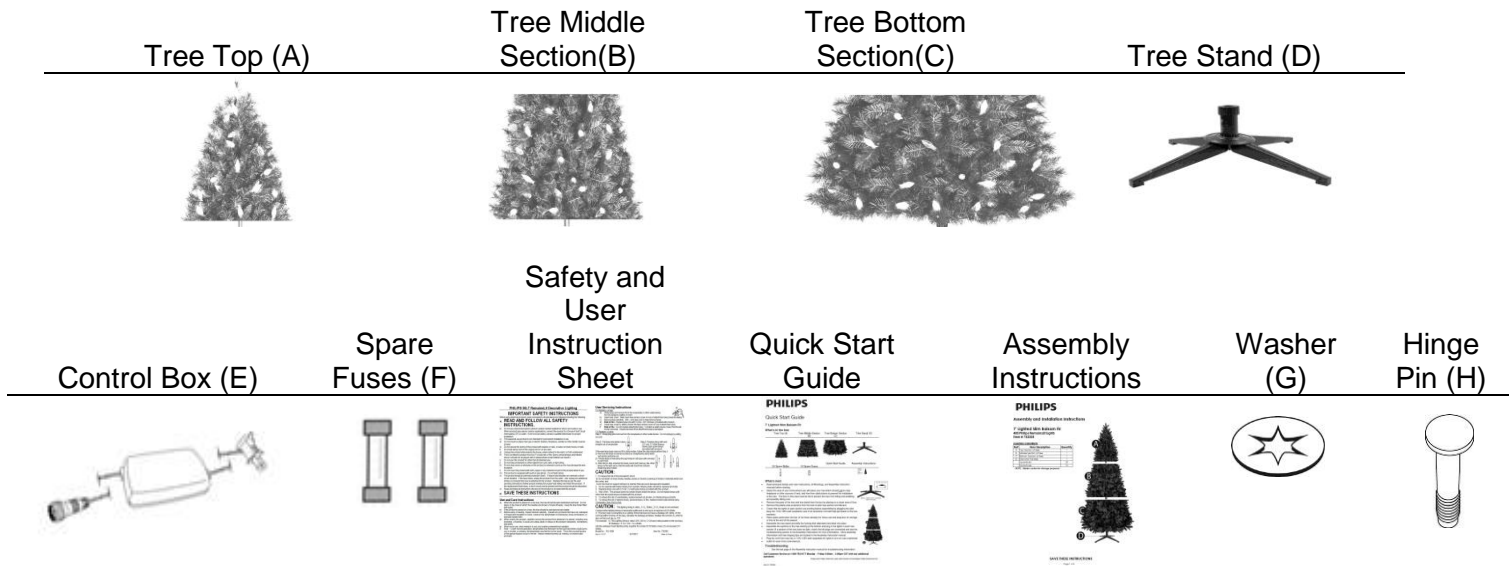


PHILIPS

Quick Start Guide

7.5' Lighted Balsam Fir

What's in the box

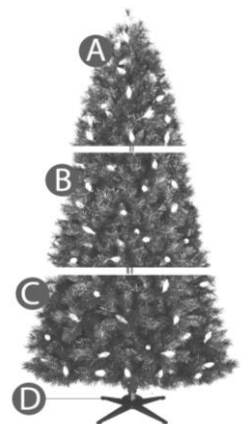


What's next

- Read enclosed Safety and User Instructions, all Warnings, and Assembly Instruction manuals before starting. Select the area of your home where you will place your tree which should not be near fireplaces or other sources of heat, and free from obstructions to prevent the installation of the tree. The floor in this area must be flat to prevent the tree from tilting and wobbling and possibly falling over.
- Remove the parts of the tree and tree stand from the box by placing on a clean area of floor.
- Remove the plastic pole protectors from the end of each tree section and discard.
- Assemble the tree stand and slide the locking disk downward and snap into place.
- Unpack the control box from its packaging inside the tree box.
- Assemble the sections of the tree starting at the bottom and connect the light strings in each tree section (light string connectors are shown in **Figure 1**).
- If a section of the tree does not light, check that all connectors are properly connected and see the troubleshooting section in the Assembly Instructions for more information. More assembly information and tree shaping tips are located in the Assembly Instruction manual.
- Plug the cord from control box into an 110V-125V wall receptacle for lights to turn on.
- Download the Illuminate™ app on your smartphone or tablet to control the Illuminate™ tree. Follow the instructions on the next page to download and use the app.



Fig. 1



SAVE THESE INSTRUCTIONS

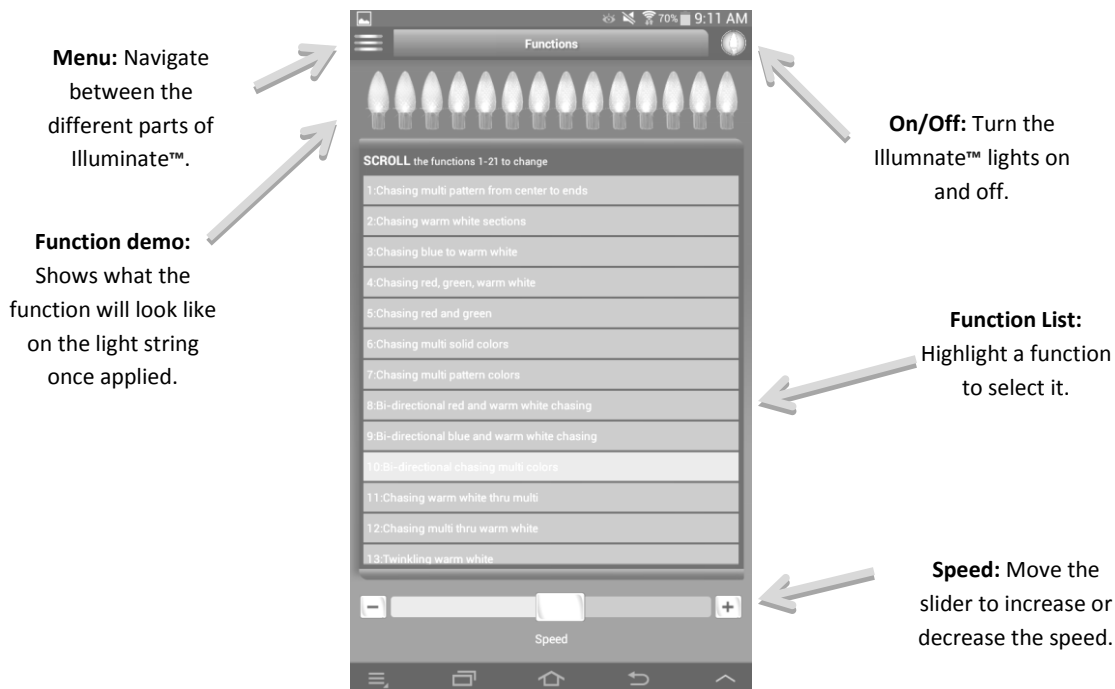
Connect to the illuminate™ App



Illuminate™ tree lights can be controlled using the Illuminate™ App on your smart phone or tablet. The Illuminate™ App can be found on the iTunes® App Store, Google play store® or scanning QR code located on the product box.

Note: App must be installed on device before proceeding to next step.

- After the tree has been assembled, plug the Illuminate™ control box cord into the wall outlet. Turn on the Wi-Fi on your device. The Illuminate™ box will appear in the Wi-Fi list as “PhilipsACCxxxxxxx,” where “xxxxxxx” is a random combination of numbers and letters, for example: PhilipsACC82AWY56T. Once you have connected to Illuminate™ enter the password: 12345678.
- Go back to your smart phone or tablet Home screen and navigate to the Illuminate™ app icon (shown at top of the page).
- Tap the Illuminate™ icon to open the app. The loading screen will open. Once done loading, the app Home screen will automatically open.
- Your Illuminate™ control box will appear in the Home screen. **Note: If this is the first time opening the app, you will be directed to the Network Wizard. If desired you can network your tree to your home Wi-Fi access point by following the steps in the app. If you do not wish to network this tree to your home Wi-Fi network please select “Skip and Close”.** When the home screen appears please tap the control box name to select the box and enter the Functions screen, shown below. From this screen you can begin to customize your Illuminate™ tree lights. Illuminate™ comes with 21 pre-programmed functions, allowing you to easily create a light show. The tree is preset to light function 10: Bi-directional Chasing Multicolors.



Additional information and troubleshooting tips can be accessed through the Help screen inside the Illuminate™ app. The Help screen can be accessed at any time by tapping on the Menu button and selecting “Help” from the drop down.

Troubleshooting

See the Assembly Instruction manual for troubleshooting information.

Call Customer Service at 1-800-763-6177 Monday – Friday 8:30am – 5:00pm CST with any additional questions.

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SAVE THESE INSTRUCTIONS

PHILIPS

Assembly and Installation Instructions

7.5' Lighted Balsam Fir

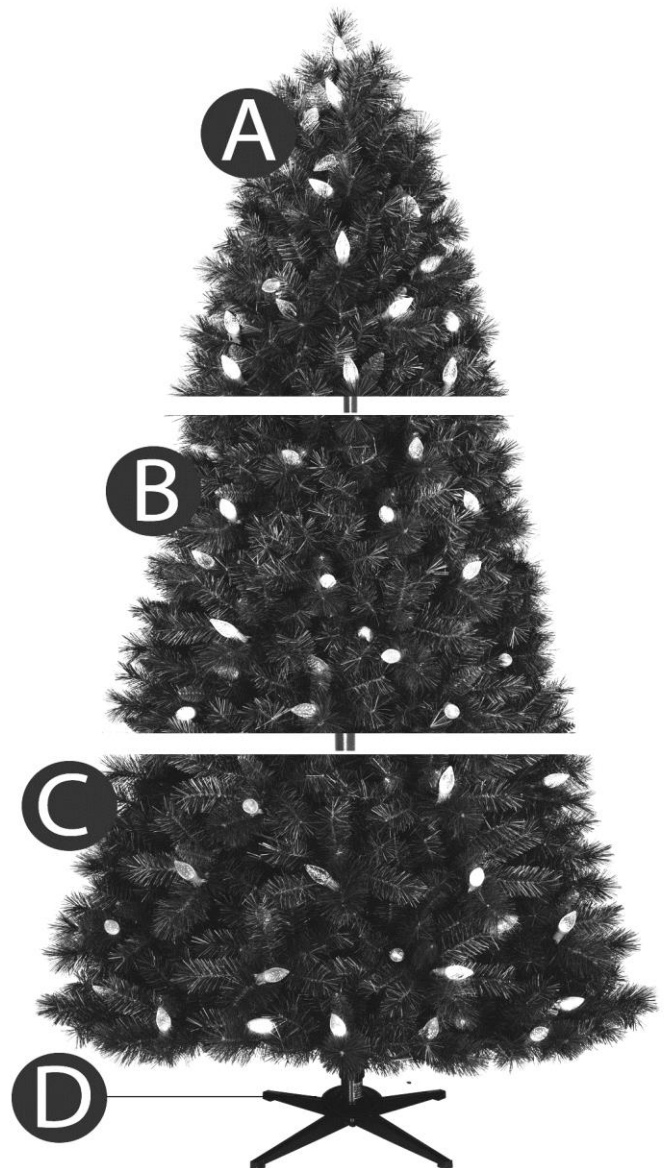
125 Philips illuminate™ LED C9 Lights

Item # 750403, 752803

CARTON CONTENTS

Part	Item Description	Quantity
A	Top Section of tree	1
B	Middle Section of tree	1
C	Bottom Section of tree	1
D	Stand for the tree	1
E	Control Box	1
F	Spare Fuses	2
G	Washers	4
H	Hinge Pins	2

NOTE - Retain carton for storage purposes



SAVE THESE INSTRUCTIONS

IMPORTANT WARNING INFORMATION

WARNING – Risk of Fire and Electrical Shock:

1. Read all instructions and warnings included with this tree.
2. Do not leave product unattended while plugged in.
3. For Indoor Use Only.
4. Replace any broken bulbs before plugging in or assembling.
5. Do not place near gas or electric heaters, radiators, fireplaces, candles, or other similar sources of heat and open flames.
6. Place on a level, hard, flat surface: do not place where tree is likely to wobble due to uneven floors or thick carpeting.
7. After assembling the tree and adding decorations, make sure the tree is stable. If tree is not stable, shift the weight of the decorations, and use support wires to walls and/or window frames (make sure they are secure also).
8. Do not use candles on this tree.
9. Do not overload extension cords or power strips, see ratings on those devices and check the rating label of the product for compatibility.
10. Do not install near fountains, bathtubs, sinks or other areas of standing water.
11. This is an electrical product- not a toy! To avoid risk of fire, burns, personal injury and electric shock it should not be played with or placed where small children and pets can reach it.
12. Replace burnt out bulbs promptly.

SAVE THESE INSTRUCTIONS

ASSEMBLY INSTRUCTIONS

Before beginning tree assembly please make sure all carton contents are present. Do not attempt to assemble the tree if any parts are missing or damaged. Please contact our customer service department if you need any assistance or replacement parts: **1-800-763-6177**, 8:30 a.m. – 5:00 p.m. CST, Monday – Friday or visit our website at www.seasonalspecialties.com.

WARNING: Risk of personal injury and electric shock: Watch for any bulbs that may have broken during shipping and replace following the bulb replacement instructions before plugging in or assembling.

1. Carefully remove all pieces from the box and lay out parts flat on the floor. Carefully remove all protective wrapping from the parts, paying special attention to avoid cutting or damaging the parts. Before beginning tree assembly please make sure all carton contents are present. A complete listing and diagram of contents are listed on page 1. Do not attempt to assemble the tree if any parts are missing or damaged. Please contact our customer service department for replacement parts – **DO NOT RETURN TO PLACE OF PURCHASE.**

2. Take the Tree Stand (D) out and lay the stand in a flat area. Then slide the locking disk downward and snap into place.



3. Remove the plastic pole protectors from the end of each tree section before assembling and discard. **See Figure 1**

4. Insert Bottom Section of tree (C) into the assembled Tree Stand (D). Make sure the pole is firmly inserted into the stand. Locate the round female connector from Bottom Section of tree (C) and place it near the top of Bottom Section (C) by the center pole. **See Figure 2** for image of connectors.

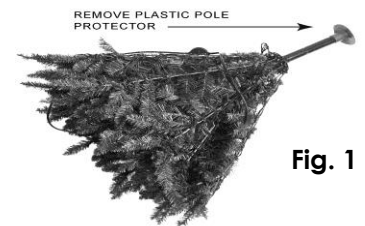


Fig. 1

5. Insert Middle Section of tree (B) into the Bottom Section of tree (C). Connect the male connector from Middle Section of tree (B) into the female connector from Bottom Section of tree (C). Secure the connection by twisting the round cap into place. Locate the female plug from Middle Section of tree (B) and place it near the top of Middle Section (B) by the center pole.



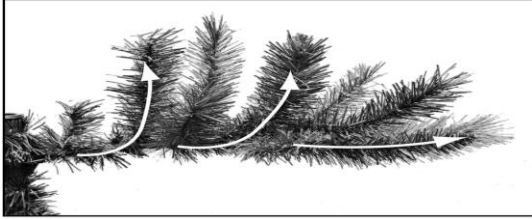
Fig. 2

6. Insert the Top Section of tree (A) into Middle Section of tree (B). Connect the male connector from Top Section of tree (A) into the female connector from Middle Section of tree (B). Secure the connection by twisting the round cap into place. Locate the male connector from the bottom of Bottom Section of tree (C) and connect it to the female connector of the control box (E). Secure the connection by twisting the round cap into place. Plug the cord from the control box into the wall outlet. The entire tree should now be lit and is pre-set to light function 10: Bi-Directional Chasing Multicolors. **Refer to the Illuminate™ instructions from the Quick Start Guide on how to set-up Wi-Fi and use the app to control your tree lights.**

7. Allow branches to fall into place or gently pull up and out. Please note that the Top Section (A) does not have hinges like the Middle Section (B) and Bottom Section (C).
8. Begin to shape the branches working from the bottom of the tree to the top. Start with the tips closest to the tree's center pole. Fan out branch tips, one to the right, one to the left and one at the center. Tips should be alternately placed so that they do not line up one after another. For further shaping instruction, please see diagram below or go to our website at www.seasonalspecialties.com.

SAVE THESE INSTRUCTIONS

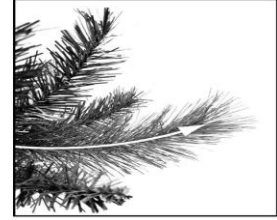
Step 1:
Starting near the pole, each row of branches should fan out and up.



Step 2:
Each row of branches should be off-set from the row in front of it.



Step 3:
Branch tips should curve slightly up.



STORAGE

1. Remove all ornaments and decorations from tree.
2. Gently lift off Top Section A and unplug the lights, then lift off Middle Section B and unplug the lights, and finally remove the Bottom Section C from the tree stand.
3. Carefully place the tree in its carton and tape shut. **DO NOT STORE TREE IN A DAMP AREA OR IN AN AREA WHERE THE TEMPERATURE EXCEEDS 100° F.**

TROUBLE SHOOTING INSTRUCTIONS

If Some of the Bulbs Do Not Work:

Refer to the Help screen inside the Illuminate™ app or contact Seasonal Specialties' customer service department by calling the number listed below or by emailing illuminatehelp@seasonalspecialties.com.

If a Section of Lights are Not Working:

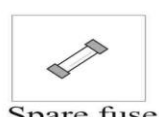
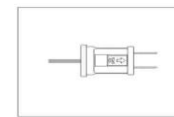
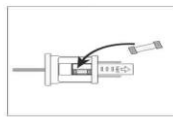
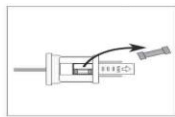
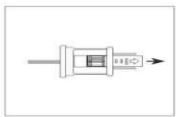
1. Make sure that all of the light string connectors within the tree are securely connected.
2. Make sure the control box is plugged into an 110-125V AC outlet.
3. Make sure the outlet has power (check to see if any switches or timers control the outlet) and is not connected to a dimmer switch.
4. If used on a timer controlled outlet, make sure the timer is rated for use with LED bulbs, if not, use on a different circuit/outlet.

If ALL of the Tree Lights are Off or Not Working:



Fig. 3

1. Be sure the On/Off button (**See Figure 3**) in the upper right corner of the app is Illuminated in blue to indicate it is on.
2. Be sure there is power to the outlet the tree is plugged in to.
3. Make sure that a switch does not control the outlet.
4. Be sure the control box and the bottom light string are securely fastened.
5. Unplug the tree. Check the control box fuse in the plug that is inserted into the wall outlet. If the fuse is blown (see if wire inside is intact), replace the blown fuse following the diagram below.



Spare fuse

If a Tree Hinge is Loose:

1. Extra hinge pins (H) are included for repairing the hinges. Place the branch into the slot of the bracket.
2. Insert a new hinge pin through the hole and secure using the washer (G). (**See Figure 4**)

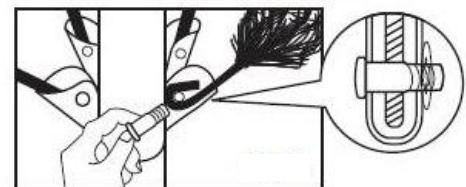


Fig. 4

SAVE THESE INSTRUCTIONS

ILLUMINATE™ TROUBLESHOOTING INSTRUCTIONS

Additional information and troubleshooting tips can be accessed through the Help screen inside the Illuminate™ app. If you cannot access the Help screen inside the Illuminate™ app, please contact our customer service department at 1-800-763-6177 8:30 a.m. – 5:00 p.m. CST, Monday – Friday.

CUSTOMER SERVICE

Please contact our customer service department if you need any assistance or replacement parts:
1-800-763-6177, 8:30 a.m. – 5:00 p.m. CST, Monday – Friday or visit our website at
www.seasonalspecialties.com.

3 Year Limited Guarantee

Thank you for purchasing this Philips Pre-Lit tree.

This product has a **3 Year Limited Guarantee** - Subject to the exclusions contained below, Seasonal Specialties LLC, at its option, will at no charge repair, replace (with same or equivalent product), or refund the purchase price if the product fails due to defects in material or workmanship within three (3) years from the date of purchase.

If, after following all of the enclosed assembly instructions and precautions, you require assistance, please contact us at 1-800-763-6177 to speak to a customer service representative. **DO NOT RETURN THE ITEM TO YOUR PLACE OF PURCHASE!**

If instructed by customer service, please ship the product prepaid along with the Original UPC & Original dated legible proof of purchase to Seasonal Specialties, L.L.C., 11455 Valley View Road, Eden Prairie, MN 55344, Attn: Customer Service. Please include your return address, contact phone # and e-mail address. Allow six to eight weeks for handling.

We are committed to making high quality products. Returning the product to us helps us to monitor and improve product quality.

Exclusions - This product is intended for residential seasonal use only (90 days maximum per year), and was pre-tested and date coded prior to shipment. This limited guarantee extends only to the first consumer purchaser, and is not transferable. This guarantee does not include: 1) commercial use, 2) normal wear and tear, 3) products not used in accordance with directions provided on or with the product, 4) burnout of bulbs or LEDs, 5) batteries, 6) products that have been subjected to unauthorized repair, and/or modification, or 7) damage caused by shipping, improper handling, alterations, misuse, or accidents.

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL SEASONAL SPECIALTIES, LLC BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THE PRODUCT TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This limited guarantee gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Flame Resistant

Philips and Philips Shield are used under license of Koninklijke Philips Electronics NV
Made in China

SAVE THESE INSTRUCTIONS

Item #750403, 752803

051 01 0078, 051 01 1078

Page 5 of 5

PHILIPS

Illuminate Password: 12345678

QR Codes to download App:

iOS/Apple

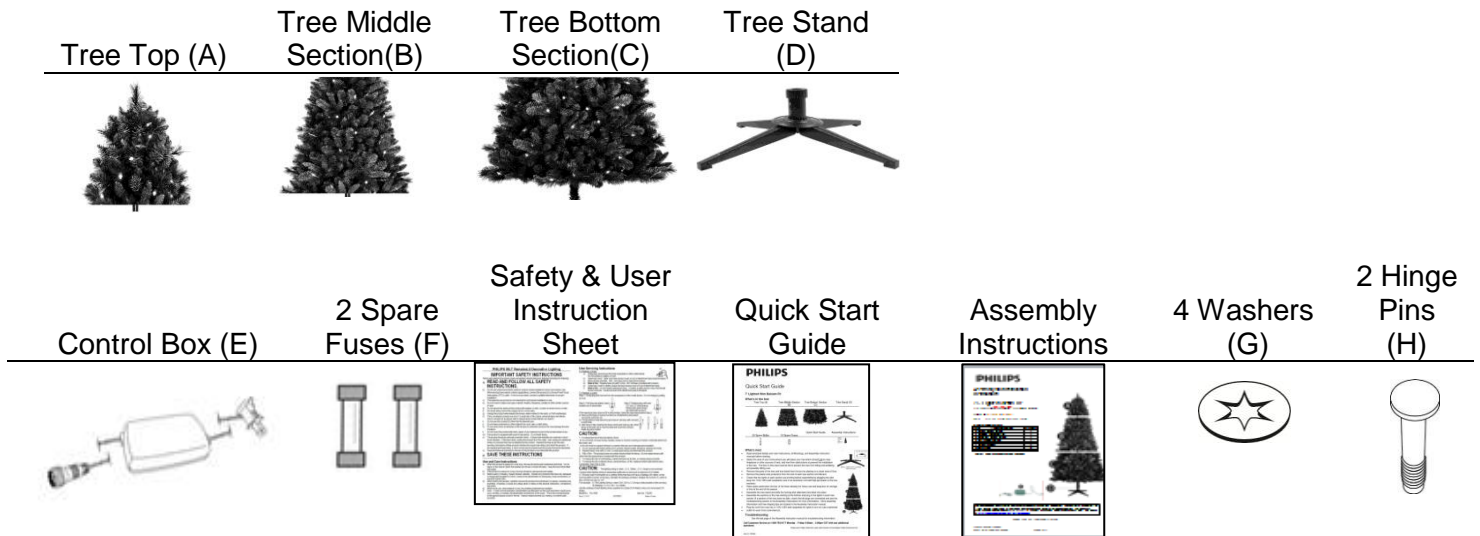
Android



Quick Start Guide

7.5' Lighted Balsam Fir

What's in the box



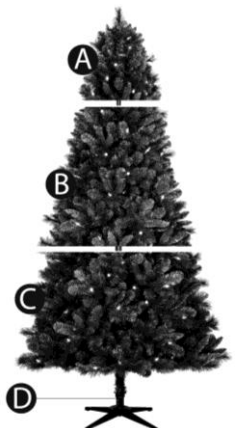
What's next

- Read enclosed Safety and User Instructions, all Warnings, and Assembly Instruction manuals before starting.
- Select the area of your home where you will place your tree which should not be near fireplaces or other sources of heat, and should be free from obstructions that prevent the installation of the tree. The floor in this area must be flat to prevent the tree from tilting and wobbling and possibly falling over.
- Remove the parts of the tree and tree stand from the box by placing on a clean area of floor.
- Remove the plastic pole protectors from the end of each tree section and discard.
- To assemble the tree stand (D), slide the locking disk downward and snap into place (**see Fig 1**).
- Assemble the sections of the tree starting at the bottom and connect the light strings in each tree section (light string connectors are shown in **Fig 2**). Note, the connectors have a polarity tab that must line up when making connections. Secure the connector by tightening the ring on the connector.
- Unpack the control box from its packaging inside the tree box and connect to the bottom section.
- If a section of the tree does not light, check that all connectors are properly connected and see the troubleshooting section in the Assembly Instructions for more information. More assembly information and tree shaping tips are located in the Assembly Instructions manual.
- Plug the cord from control box into a 110V-125V wall receptacle for lights to turn on.
- Download the Illuminate™ app and install on your smartphone or tablet to control the Illuminate™ tree. Follow the instructions on the next page to download and use the app.

Fig. 1



Fig. 2



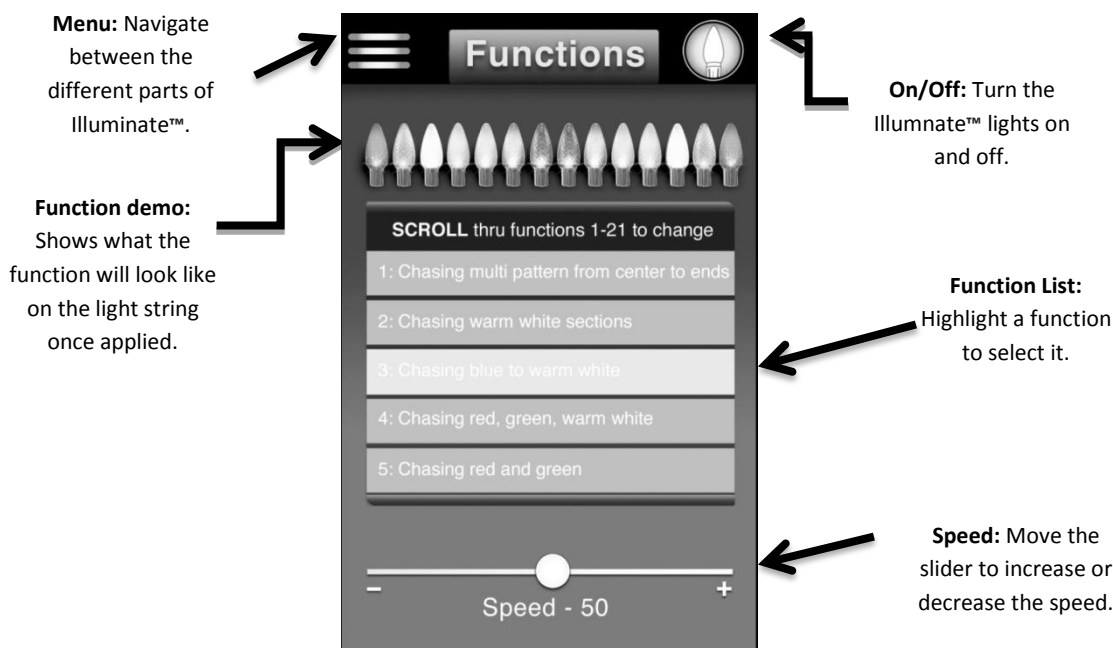
SAVE THESE INSTRUCTIONS

Connect to the Phillips illuminate™ App

Illuminate™ tree lights can be controlled using the Illuminate™ App on your smart phone or tablet. The Illuminate™ App can be found on the iTunes® App Store or Google play store®. Use the QR codes on the first page to download the app for your device.



- Download APP on your smart device.
- After the tree has been assembled, plug the Illuminate™ control box cord into the wall outlet.
- Go to the WiFi settings on your device (turn on Wi-Fi if not already on). The Illuminate™ box will appear in the Wi-Fi access point list as “PhilipsACCxxxxxxx,” where “xxxxxxx” is a random combination of numbers and letters, for example: PhilipsACC82AWY56T.
- Select the Philips access point and when prompted enter the password: **12345678**.
- Go back to your smart phone or tablet Home screen and navigate to the Illuminate™ app icon (shown at top of the page).
- Tap the Illuminate™ icon to open the app. The loading screen will open. When done loading, the app Home screen will automatically open.
- Your Illuminate™ control box will appear in the Home screen. **Note: If this is the first time opening the app, you will be directed to the Network Wizard. If desired you can network your tree to your home Wi-Fi access point by following the steps in the app. If you do not wish to network this tree to your home Wi-Fi network at this time, select “Skip and Close”.** When the home screen appears, tap the control box name to select the box and enter the Functions screen, shown below. From this screen you can begin to customize your Illuminate™ tree lights. Illuminate™ comes with 21 pre-programmed functions, allowing you to easily create a light show. The tree is preset to light function 10: Bi-directional Chasing Multicolors.



Additional information, full Illuminate control box instruction sheets, and troubleshooting tips can be accessed through the Help screen inside the Illuminate™ app. The Help screen can be accessed at any time by tapping on the Menu button and selecting “Help” from the drop down.

Troubleshooting

See the Assembly Instruction manual for troubleshooting information. Call **Customer Service at 1-855-885-6621** Monday – Friday 9:00 am – 5:00 pm CST with any additional questions or visit http://www.seasonalspecialties.com/Illuminate_Tree_lights.html to download the Tree Users Guide. The Philips trademark and the Philips Shield Emblem are registered trademarks of Koninklijke Philips N.V. used under license.

SAVE THESE INSTRUCTIONS

PHILIPS

Assembly and Installation Instructions

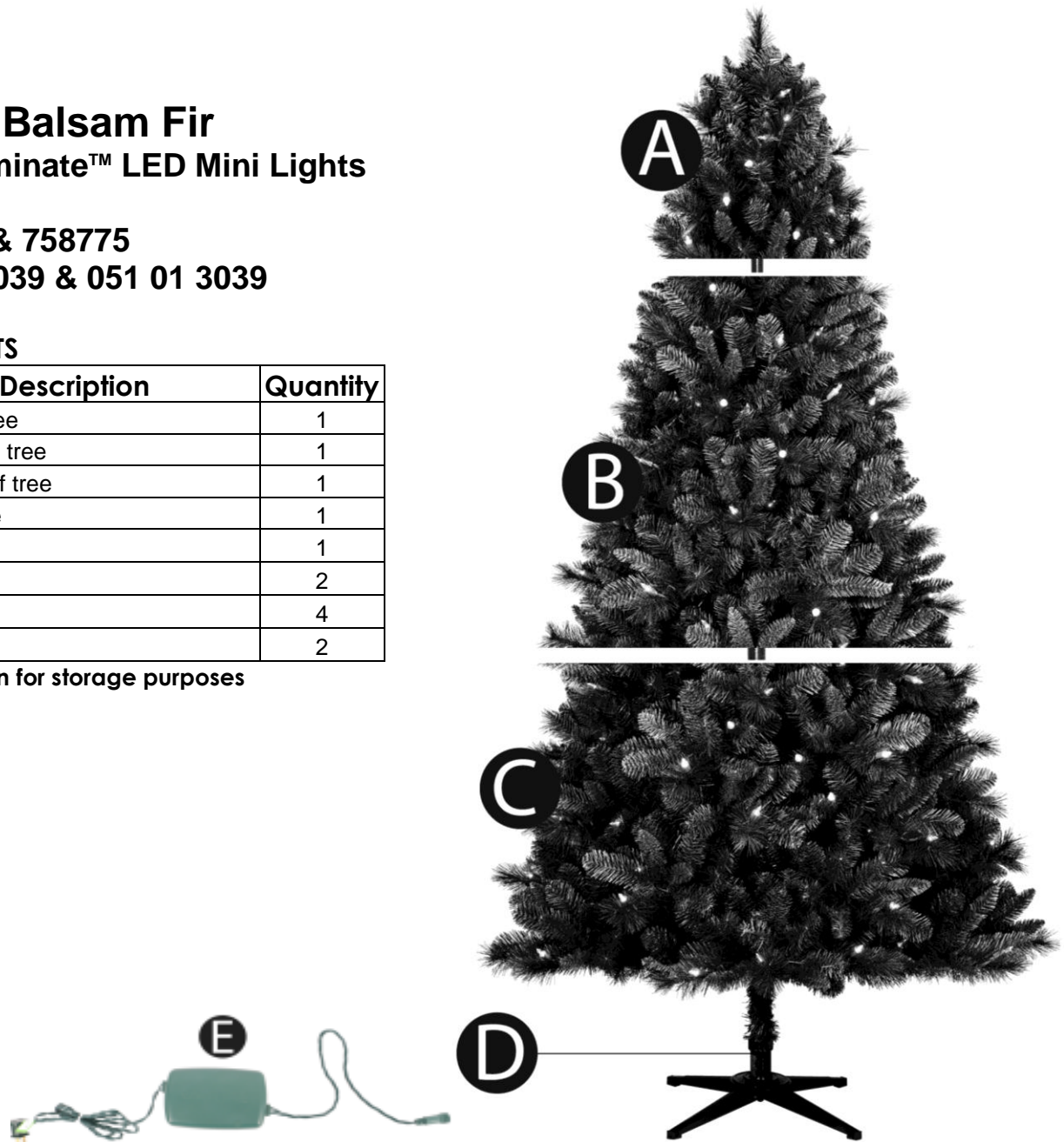
7.5' Lighted Balsam Fir 150 Philips Illuminate™ LED Mini Lights

Item #: 755712 & 758775
DPCI: 051 01 2039 & 051 01 3039

CARTON CONTENTS

Part	Item Description	Quantity
A	Top Section of tree	1
B	Middle Section of tree	1
C	Bottom Section of tree	1
D	Stand for the tree	1
E	Control Box	1
F	Spare Fuses	2
G	Washers	4
H	Hinge Pins	2

NOTE - Retain carton for storage purposes



Before beginning tree assembly please make sure all carton contents are present. Do not attempt to assemble the tree if any parts are missing or damaged. Please contact our customer service department if you need any assistance or replacement parts: **1-855-885-6621**, 9:00 a.m. – 5:00 p.m. CST, Monday – Friday or visit our website at http://www.seasonalspecialties.com/form_g.html.

SAVE THESE INSTRUCTIONS

IMPORTANT WARNING INFORMATION

WARNING – Risk of Fire, Personal Injury and Electrical Shock:

1. Read all instructions and warnings included with this tree.
2. Do not leave product unattended while plugged in.
3. For Indoor Use Only.
4. Do not place near gas or electric heaters, radiators, fireplaces, candles, or other similar sources of heat and open flames.
5. Place on a level, hard, flat surface: do not place where tree is likely to wobble due to uneven floors or thick carpeting.
6. After assembling the tree and adding decorations, make sure the tree is stable. If tree is not stable, shift the weight of the decorations, and use support wires to walls and/or window frames (make sure they are secure also).
7. Do not use candles on this tree.
8. Do not overload extension cords or power strips, see ratings on those devices and check the rating label of the product for compatibility.
9. Do not install near fountains, bathtubs, sinks or other areas of standing water.
10. This is an electrical product- not a toy! To avoid risk of fire, burns, personal injury and electric shock it should not be played with or placed where small children and pets can reach it.

Note: This tree uses light strings that are rated for indoor and outdoor use. However, this tree is suitable for **indoor use only**.

SAVE THESE INSTRUCTIONS

ASSEMBLY INSTRUCTIONS

1. Carefully remove all pieces from the box and lay out parts flat on the floor. Carefully remove all protective wrapping from the parts, paying special attention to avoid cutting or damaging the parts. Before beginning tree assembly please make sure all carton contents are present. A complete listing and diagram of contents are listed on page 1. Do not attempt to assemble the tree if any parts are missing or damaged. **Please contact our customer service department for replacement parts before returning to store.**

2. Take the Tree Stand (D) out and lay the stand in a flat area. Then slide the locking disk downward and snap into place **See Fig 1.**



Fig 1

3. Remove the plastic pole protectors from the end of each tree section before assembling and discard **See Fig 2.**

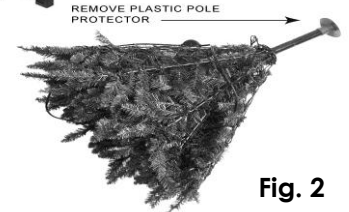


Fig. 2

4. Insert Section (C) into the assembled Tree Stand (D). Make sure the pole is firmly inserted into the stand. Locate the round female connector from Section (C) and place it near the top of Section (C) by the center pole **See Fig 3** for image of connectors.

5. Insert Section (B) into Section (C). Connect the male connector from Section (B) into the female connector from Section (C). Secure the connection by tightening the collar on the connector.



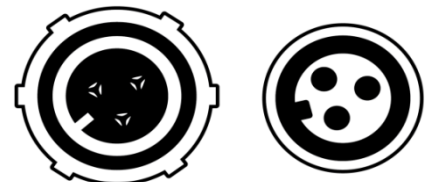
Fig. 3

6. Locate the female plug from Section (B) and place it near the top of Section (B) by the center pole.

7. Insert Section (A) into Section (B). Connect the male connector from Section (A) into the female connector from Section (B). Secure the connection by tightening the collar on the connector.

8. Locate the male connector from the bottom of Section (C) and connect it to the female connector of the Control Box (E). Secure the connection by tightening the collar on the connector. **See Figure 3.**

Note, the connectors have a polarity tab that must line up. Make sure to secure all of the connections by tightening the collar on the connectors.



9. Plug the cord from the Control Box into the wall outlet. The entire tree should now be lit and is pre-set to light function 10: Bi-Directional Chasing Multicolors.

Refer to the "Connect to the Illuminate™ App" instructions from the Quick Start Guide on how to set-up Wi-Fi and use the app to control your tree lights. Additional information, full instructions and troubleshooting tips can be accessed through the Help screen inside the Illuminate™ app. The Help screen can be accessed at any time by tapping on the Menu button and selecting "Help" from the drop down menu.

10. Allow branches to fall into place or gently pull up and out. Please note that the Top Section (A) does not have hinges like the Middle Section (B) and Bottom Section (C).

11. Begin to shape the branches working from the bottom of the tree to the top. Start with the tips closest to the tree's center pole. Fan out branch tips, one to the right, one to the left and one at the center. Tips should be alternately placed so that they do not line up one after another. For further shaping instruction, please see diagram below or go to our website at www.seasonalspecialties.com.

SAVE THESE INSTRUCTIONS

Step 1:
Starting near the pole, each row of branches should fan out and up.



Step 2:
Each row of branches should be off-set from the row in front of it.



Step 3:
Branch tips should curve slightly up.



STORAGE

1. Remove all ornaments and decorations from tree.
2. Unplug control box from wall outlet.
3. Gently lift off Top Section A and disconnect lights from Section B, lift off Middle Section B, disconnect lights then disconnect the control box from Bottom section (C) connector and finally remove the Bottom Section (C) from the tree stand.
4. Carefully place the tree in its carton and tape shut.

DO NOT STORE TREE IN A DAMP AREA OR IN AN AREA WHERE THE TEMPERATURE EXCEEDS 100° F.

TROUBLE SHOOTING INSTRUCTIONS

If a Section of Lights are Not Working:

1. Make sure that the light string connectors of the section(s) that are not working are securely connected and properly lined up (connectors have a polarity tab that must line up).
2. Check that the app is set to 150 lights as seen in the Home Screen, if it isn't, then starting in the Home Screen click on the menu icon in the upper left, select "Settings" then select the control box you are trying to control. At the top of the next screen, change the number of lights connected to 150 lights. That will change the app setting for that control box and on the home screen display 150 lights.
3. If you require assistance please contact Seasonal Specialties' customer service department by calling the number listed below or by emailing illuminatehelp@seasonalspecialties.com.

If ALL of the Tree Lights are Off or Not Working:

1. Make sure the outlet has power (check to see if any switches or timers control the outlet) and is not connected to a dimmer switch.
2. Be sure the On/Off button (**See Fig 4**) in the upper right corner of the app is shown in blue to indicate it is on (gray signifies the lights are turned off).
3. Be sure the control box and the bottom light string connectors are securely connected and properly lined up (connectors have a polarity tab that must line up).
4. If used on a timer controlled outlet, make sure the timer is rated for use with LED bulbs, if not, use on a different circuit/outlet.
5. Unplug the tree. Check the control box fuses in the plug that is inserted into the wall outlet. If the fuse(s) is blown (see if wire inside is intact), replace the blown fuse(s) following the (**See Fig 5**).



Fig. 4

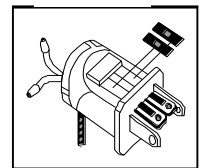


Fig. 5

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If Some of the Bulbs Do Not Work:

Contact Seasonal Specialties customer service department by calling the number listed below or by emailing illuminatehelp@seasonalspecialties.com.

If a Tree Hinge is Loose:

1. Extra hinge pins (H) are included for repairing the hinges. Place the branch into the slot of the bracket.
2. Insert a new hinge pin through the hole and secure using the washer (G). **(See Fig 6)**

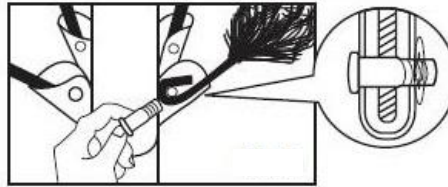


Fig. 6

If the Control Box does not show up in the home screen.

If connected directly to the Control Box

1. Check if control box is plugged into 120V power.
2. Make sure outlet is receiving power (ex. If controlled by a switch make sure it is in on position)
3. If outlet is GFCI protected please verify it has not been tripped. If so please reset it.
4. Restart Illuminate control box by unplugging and plugging in once.
5. Check to see if Smart device WiFi is connected to a different device or router. Connect directly to control box WiFi signal.
6. Make sure Illuminate password is entered correctly.
7. If Control box is out of WiFi range, move smart device closer to control box.

If connected through a WiFi Router

1. Make sure WiFi router is plugged in.
2. Confirm the correct WiFi router password was used.
3. Check if the smart device WiFi is connected to a different device or router, or directly to Illuminate control box WiFi, as it should be set to connect to the local WiFi Router directly.
4. If Control box is out of WiFi range, move control box closer to WiFi router.
5. Restart WiFi router and control box (by unplugging and plugging in both).

Contact Seasonal Specialties' **customer service department at 1-855-885-6621** or by emailing illuminatehelp@seasonalspecialties.com.

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When music is playing and you use the back button on device or menu, music stops playing and lights go dim.

This is normal operation of the set. When you use the back button on your device, or select the menu, while in the music section, the music will stop playing, the lights will stop flashing to the music and the lights will stay in the color and brightness state that they were in when you pushed that button. This may cause the lights to be off, dim or bright depending what they were doing at that instant. Just select a different function for them to do something different, or go back to the music screen, select your songs and hit play for the lights to start sequencing to the music again.

App stops working

Restart app

Forgotten Password

Password Reveal

Note - This only works on the original smart device the control box was set up with.

1. Update App to newest version
2. Select menu icon on upper left and select "About"
3. Press and hold the Philips logo at the bottom of the screen
4. Password recovery menu will open. Press name of control box.
5. Password will be displayed for that control box.

Full Factory Reset

Note – If the tree is plugged in and unplugged several times within a fifteen minute period, the control box may perform a factory reset.

1. Start with the control box unplugged from a 120V outlet (with the lights connected).
2. Plug in control box into a 120V outlet and wait 1-8 seconds*, then unplug it from the outlet.
3. Wait 3-5 seconds*, and plug it in again and wait for 1-8 seconds* and then unplug it.
4. Wait 3-5 seconds*, and plug it in again and wait for 1-8 seconds* and then unplug it.
5. Plug the control box back into a 120V outlet and the lights will begin to flash. This is an indication that the control box is resetting.
6. When the lights stop flashing (about 15-30 seconds*), the control box has been reset to factory settings and the password will return to the default password of 12345678.
7. To reconnect to the control box, please open your WiFi settings in your device and select the control box SSID and enter 12345678 as the WiFi password (you may have to have the smart device forget the control box SSID to enter the new password).

Note: that once full reset is complete, the control box will need to be programmed to the correct number of lights.
(See page 4 under **If Sections is not working..**)

*- Times may vary depending on last selected pattern and amount of lights connected to control box. For best results disconnect all but on light string from control box while reset procedure is being completed.

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ILLUMINATE™ TROUBLESHOOTING INSTRUCTIONS

Additional information and troubleshooting tips can be accessed through the Help screen inside the Illuminate™ app. If you cannot access the Help screen inside the Illuminate™ app, please contact our customer service department at 1-855-885-6621 9:00a.m. – 5:00 p.m. CST, Monday – Friday or email illuminatehelp@seasonalspecialties.com or visit http://www.seasonalspecialties.com/Illuminate_Tree_lights.html.

3 Year Limited Guarantee

Thank you for purchasing this Philips Pre-Lit tree.

This product has a **3 Year Limited Guarantee** - Subject to the exclusions contained below, Seasonal Specialties LLC, at its option, will at no charge repair, replace (with same or equivalent product), or refund the purchase price if the product fails due to defects in material or workmanship within three (3) years from the date of purchase.

If, after following all of the enclosed assembly instructions and precautions, you require assistance, please contact us at 1-855-885-6621 to speak to a customer service representative. **DO NOT RETURN THE ITEM TO YOUR PLACE OF PURCHASE!**

If instructed by customer service, please ship the product prepaid along with the Original UPC & Original dated legible proof of purchase to Seasonal Specialties, L.L.C., 11455 Valley View Road, Eden Prairie, MN 55344, Attn: Customer Service. Please include your return address, contact phone # and e-mail address. Allow six to eight weeks for handling.

We are committed to making high quality products. Returning the product to us helps us to monitor and improve product quality.

Exclusions - This product is intended for residential seasonal use only (90 days maximum per year), and was pre-tested and date coded prior to shipment. This limited guarantee extends only to the first consumer purchaser, and is not transferable. This guarantee does not include: 1) commercial use, 2) normal wear and tear, 3) products not used in accordance with directions provided on or with the product, 4) burnout of bulbs or LEDs, 5) batteries, 6) products that have been subjected to unauthorized repair, and/or modification, or 7) damage caused by shipping, improper handling, alterations, misuse, or accidents.

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Flame Resistant

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